

Newham Business Improvement District

Policing of Truro City Centre – Service Baseline

Responsible Authority: Devon and Cornwall Police

Responsible Officer: Inspector Rick Milburn

Service provided	Policing of Truro City Centre
Number of Staff & Equipment	<p>Local Policing & Partnership Officers</p> <p>Currently (March 2018) there is one dedicated Neighbourhood Beat Manager who covers the city centre (Moresk and Tregolls parishes). He is supported by four Police Community Support Officers. In addition to this there is one Neighbourhood Beat Manager covering Trehaverne, Highertown, Malabar, Redannick, Chacewater, Feock, Kea and Kenwyn. He is supported by two PCSOs. Those PCSOs have a secondary responsibility to also provide cover for the city centre.</p> <p>Response Function</p> <p>There are five shifts covering the entire Truro sector, providing 24/7 cover, however there are no specific response resources dedicated to the city centre. Each shift is currently staffed with one Sergeant and an average of 4.5 Police Constables who cover the sector of Truro. This sector ranges from the North to the South coast of Cornwall and in addition to the city, covers Chacewater, Feock, Kea, Roseland, Probus, Trispen and St Erme, Perranporth, St Newlyn East, Cubert, Mount Hawke, St Agnes, Porthtowan and Blackwater.</p> <p>Criminal Investigation Department Function</p> <p>There are six Detectives covering the Truro sector working both day shifts and late shifts. They are managed by one Detective Sergeant working from the CID. There are no investigation resources specifically for the city centre.</p> <p>Supplementary resources</p> <p>Truro has a Special Constabulary contingent who provide a service primarily during weekends and occasionally during the week also.</p> <p>In addition to their normal duties they provide a police presence at significant events taking place throughout the</p>

	<p>year (festival of lights/pride/late night shopping etc) and also staff 'Street Safe'.</p> <p>Truro also have a number of Police Cadets (aged 13 to 18 yrs). They provide a visible police presence at local events.</p> <p>Where demand dynamically exceeds expectations, additional resources from both West and East Cornwall Local Policing Areas can be called upon if required.</p> <p>Points of note</p> <p>There are two current points of note which affect Policing within this sector and therefore require mention.</p> <p>Since the release of the Police and Crime Commissioners Crime Plan there has been focus within the media on the proposed reduction of PCSO numbers. There will be changes to the workforce mix and as the details are not yet known it cannot be predicted how this will affect service delivery within Truro.</p> <p>Secondly, our operating model is under review and in the process of going through some changes. At this time the exact details are again unknown therefore it cannot be predicted how / if this will affect service delivery within Truro and the surrounding areas.</p>
Specification	Personnel & Functions as described above.
Performance Measure	<p>The way in which we as an organisation measures performance has now changed with a significant move towards reducing threat, harm and risk in line with our force mission.</p> <p>Performance indicators currently used include victim satisfaction rates (currently 80.7%), public confidence levels and auditing of the more serious crimes such as hate crime, rape and modern slavery to ensure that the recording process has been followed correctly.</p> <p>Our commitment as an organisation is:</p> <p>"We care about where we live and police, and our officers and staff are approachable, open, friendly and treat people with dignity. We put the public first, not ourselves. We enable officer, staff and other public servants to achieve their purpose. By behaving this way we;</p>

	<ul style="list-style-type: none">• Better support young people to achieve and thrive• Help people live safe, healthy and fulfilling lives• Encourage communities to flourish.
Boundary Area	Truro BID Area